

Post-lesson quiz for credit



To validate the lesson and quiz and receive the certificate of completion with one-half contact hours of credit, detach and complete the quiz and submittal form, then return both with payment to AHE (formerly ASHES) Continuing Education, 155 N. Wacker Drive, Suite 400, Chicago, IL 60606.

1. Name at least two potential benefits of the investment of time and financial resources to training and developing behavioral staff competencies:

- a. Safe, quality care environment for patients
- b. Increased bottom line
- c. A safer workplace for personnel
- d. Both a and c
- e. Both b and c

2. What are some of the challenges of managing an environmental services department?

- a. Fluctuating census numbers
- b. Marginal relationship with infection control
- c. High absenteeism
- d. All of the above
- e. Both a and c

3. Which factor presents a higher operational cost?

- a. Developing competencies
- b. Hiring new staff
- c. Investment in training and development for a multilingual staff
- d. Replacing a worker who leaves or is terminated

4. Which document reports the critical nature of achieving and maintaining a hygienic environment for patients and health care personnel particularly related to outbreaks involving methicillin-resistant *Staphylococcus aureus* (MRSA), *Acinetobacter baumannii* and *Clostridium difficile*?

- a. *Guideline for Disinfection and Sterilization in Healthcare Facilities, 2008*
- b. *Measures to Control and Prevent Clostridium difficile infection*
- c. *Transmission of viral infections through animate and inanimate surfaces and infection control through chemical disinfection*
- d. *Guide to the Elimination of Clostridium difficile in Healthcare Settings*
- e. *Routine disinfection of patients' environmental surfaces. Myth or reality?*
- f. Both b and c
- g. All of the above

5. Who published the first edition of *The Practice Guidance for Healthcare Environmental Cleaning (PGHEC)*?

- a. University of Louisville
- b. AHE
- c. AHA
- d. All of these

6. What was the main reason AHE partnered with University of Louisville's researchers?

- a. To evaluate the PGHEC in terms of infection-prevention practice competencies
- b. To validate that the practice guidance is steeped in competency
- c. To rewrite the PGHEC
- d. AHE's concern about staff turnover rates

7. How many competencies did the research project outline?

- a. Nine
- b. Six
- c. Eleven
- d. Seven

8. List four of the competencies outlined by the University of Louisville project:

- 1. _____
- 2. _____
- 3. _____
- 4. _____

9. What additional feedback did the study provide to AHE?

- a. AHE should recommend mandating competencies
- b. It showed gaps in the PGHEC where additional information could be provided for training
- c. Practice guidance does not include behavioral competencies
- d. All of the above

10. Select at least two of the elements the second edition of the PGHEC will include:

- a. Information regarding patient placement and transport and how that impacts the safety of the environmental services workers
- b. Staffing the department
- c. Proper disposal of unused pharmaceuticals
- d. Signs and symptoms of infection that may impact the health and safety of the environmental services workers
- e. Both a and d

» How to earn CPE credits

This self-study series is presented by the Association for the Healthcare Environment (AHE), formerly the American Society for Healthcare Environmental Services, of the American Hospital Association for the purpose of its members earning continuing professional education (CPE) credit. AHE's mission is to lead, represent



and serve its members by promoting excellence, best practices, innovation and leadership through advocacy, education and certification.

CPE credits may be used toward maintenance of the Certified Healthcare Environmental Services Professional (CHESP) certification and/or to validate and document in-service training for staff personnel files. One-half contact hour is awarded by AHE for this and other offerings. Participants may have up to two attempts to attain a passing score of 70 percent on the post-lesson quiz. In accordance with CHESP requirements, those renewing certification must earn 45 contact hours of continuing education in a three-year period.

Participants must read the self-study lesson in this issue of *Health Facilities Management* and complete the post-lesson quiz. The quiz should be graded by the supervisor, validated, retained and filed by both parties along with the certificate of completion received from AHE. ■

Submittal form: Please print or type

I have enclosed the scoring and administrative fee of \$15. (Please make checks payable to AHE. Refunds cannot be provided.)

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