

## Post-lesson quiz for credit



To validate the lesson and quiz and receive the certificate of completion with one-half contact hour of credit, detach and complete the quiz and submittal form, then return both with payment to: AHE Continuing Education, 155 N. Wacker Drive, Suite 400, Chicago, IL 60606.

**1. The most common flooring substrate used in the health care setting is:**

- a. Terrazzo
- b. Vinyl composite tile (VCT)
- c. Marble
- d. Polished concrete

**2. Two typical benefits of conventional floor finish products are:**

- a. Ease of application and chemical resistance
- b. Chemical resistance and repairability
- c. Repairability and ease of application
- d. Easy strippability and chemical resistance

**3. Which flooring type can be polished or coated with floor finish?**

- a. VCT
- b. Linoleum
- c. Luxury vinyl
- d. Terrazzo

**4. White spots on conventional coatings are caused by exposure to what type of product?**

- a. Quaternary ammonium-based disinfectants
- b. Triclosan-based hand soaps
- c. Alcohol-based hand sanitizers
- d. High pH cleaners

**5. Linoleum floors can be damaged easily by a stripper product with:**

- a. Low pH
- b. High pH
- c. Low-solvent concentration
- d. High-solvent concentration

**6. What coatings typically have low-to-zero volatile organic compounds (VOCs)?**

- a. Hybrid and ultradurable
- b. Conventional and hybrid
- c. Conventional and ultradurable
- d. Conventional, hybrid and ultradurable

**7. Two typical benefits of ultradurable coatings are:**

- a. Ease of application and chemical resistance
- b. Chemical resistance and easy repairability
- c. High gloss and ease of application
- d. High gloss and chemical resistance

**8. White spots caused by alcohol-based hand sanitizers can be removed by:**

- a. Aggressive burnishing
- b. Stripping the damaged area and recoating
- c. Cleaning with a mildly acidic cleaner
- d. Cleaning with an alkaline cleaner

**9. Sticky conventional coatings often are caused by:**

- a. High pH cleaners
- b. Triclosan-based hand soaps
- c. Quaternary ammonium-based disinfectants
- d. Alcohol-based hand sanitizers

**10. Two typical benefits of hybrid coatings are:**

- a. Ease of application and chemical resistance
- b. Single-coat application and chemical resistance
- c. Easy repairability and single-coat application
- d. High VOC and high gloss

## » How to earn CPE credits

This self-study series is presented by the Association for the Healthcare Environment (AHE) of the American Hospital Association for the purpose of its members earning



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continuing professional education (CPE) credit. AHE's mission is to lead, represent and serve its members by promoting excellence, best

practices, innovation and leadership through advocacy, education and certification.

CPE credits may be used toward maintenance of the Certified Healthcare Environmental Services Professional (CHESP) certification and to validate and document in-service training for staff personnel files. One-half contact hour is awarded by AHE for this and other offerings. Participants may have up to two attempts to attain a passing score of 70 percent on the post-lesson quiz. In accordance with CHESP requirements, those renewing certification must earn 45 contact hours of continuing education in a three-year period.

Participants must read the self-study lesson in this issue of *Health Facilities Management* and complete the post-lesson quiz. The quiz should be graded by the supervisor, validated, retained and filed by both parties along with the certificate of completion received by AHE. ■

**Submittal form: Please print or type**

I have enclosed the scoring and administrative fee of \$15. (Please make checks payable to AHE. Refunds cannot be provided.)

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