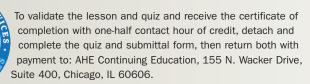
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ENVIRONMENTAL SERVICES

Post-lesson quiz for credit



1. The most common flooring substrate used in the health care setting is:

a. Terrazzo

MENTAL

- b. Vinyl composite tile (VCT)
- c. Marble
- d. Polished concrete
- 2. Two typical benefits of conventional floor finish products are:
- a. Ease of application and chemical resistance
- b. Chemical resistance and repairability
- c. Repairability and ease of application
- d. Easy strippability and chemical resistance

3. Which flooring type can be polished or coated with floor finish? a. VCT

- b. Linoleum
- c. Luxury vinyl
- d. Terrazzo

4. White spots on conventional coatings are caused by exposure to what type of product?

- a. Quaternary ammonium-based disinfectants
- b. Triclosan-based hand soaps
- c. Alcohol-based hand sanitizers
- d. High pH cleaners

5. Linoleum floors can be damaged easily by a stripper product with:

- a. Low pH
- b. High pHc. Low-solvent concentration
- d. High-solvent concentration

6. What coatings typically have low-to-zero volatile organic compounds (VOCs)?

- a. Hybrid and ultradurable b. Conventional and hybrid
- c. Conventional and ultradurable
- d. Conventional, hybrid and ultradurable

7. Two typical benefits of ultradurable coatings are:

- a. Ease of application and chemical resistance
- b. Chemical resistance and easy repairability
- c. High gloss and ease of application
- d. High gloss and chemical resistance

8. White spots caused by alcohol-based hand sanitizers can be removed by:

- a. Aggressive burnishing
- b. Stripping the damaged area and recoating
- c. Cleaning with a mildly acidic cleaner
- d. Cleaning with an alkaline cleaner

9. Sticky conventional coatings often are caused by:

- a. High pH cleaners
- b. Triclosan-based hand soaps
- c. Quaternary ammonium-based disinfectants
- d. Alcohol-based hand sanitizers

10. Two typical benefits of hybrid coatings are:

- a. Ease of application and chemical resistance
- b. Single-coat application and chemical resistance
- c. Easy repairability and single-coat application
- d. High VOC and high gloss

» How to earn CPE credits

his self-study series is presented by the Association for the Healthcare Environment (AHE) of the American Hospital Association for the purpose of its members earning



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Participants must read the self-study lesson in this issue of *Health Facilities Management* and complete the post-lesson quiz. The quiz should be graded by the supervisor, validated, retained and filed by both parties along with the certificate of completion received by AHE.

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